

OBB | Extra Benefit Practice Scenario – Food Assistance

Create a Client

1. Our client’s name is Sam Smith
2. He lives at 100 Forest Ave. Akron, OH 44319 in Summit County
3. Sam prefers English
4. His email address is ssmith@email.com
5. Create his login name using the suggested structure (found in the Benefit Counselor Guide)
6. Allow Sam to enter his password
7. Allow Sam to answer the security questions

Agreements

Log into Sam’s account

8. He agrees to the Terms and Conditions of Use
9. He is ok with sharing his information

Applying for SNAP

10. Click the “Benefits” button, click “Ohio Application for Benefits”, then click the “Apply Now” button

Household Information

11. Click “Household Information”
12. There are other people to include; add the other household members:

Name	Relationship	D.O.B.	Marital Status	Citizen?	Social Security Number
Mr. Sam Smith		06/09/1983	Married	Yes	444-55-4321
Mrs. Becky Smith	Spouse	07/15/1987	Married	Yes	444-55-6523
Ms. Christie Smith	Child	01/05/2015	Single	Yes	444-55-8745

13. No one is disabled
14. No one is blind
15. Sam is a veteran and Christie is a dependent child of a veteran
16. Sam prefers English for writing and reading
17. They do not have a separate mailing address
18. Their home telephone number is 330-815-5566

Healthy U and Other Programs

19. They are not receiving Food Assistance, Cash Assistance, or Medicaid
20. Sam is a veteran
21. No one in the household lives with a long-term medical condition
22. No one is a caregiver and Sam is not interested in receiving information about disaster preparedness

Voter Registration

23. Sam and Becky are already registered to vote

Additional Relationship Information

24. Becky is Christie’s mother

Expenses

- 25. Sam’s family does not have any qualified medical expenses
- 26. They don’t have any child and dependent care expenses
- 27. They don’t have any child support or alimony expenses
- 28. They don’t have any blind/disabled work-related expenses
- 29. Sam has shelter expenses:

Item	Cost	Frequency
Rent	\$650.	Monthly (no utilities are included)
Gas	\$75.	Monthly
Electric	\$100.	Monthly
Cell Phone	\$60.	Monthly
Water	\$35.	Monthly

Income

- 30. Sam has work related income.
- 31. Sam just got his check from wages from Big Gas Co. last Friday for \$650
- 32. He is paid every two weeks
- 33. The family has no other sources of income

Asset Information

- 34. Sam and his family have liquid assets
- 35. Sam has a checking account with Community Bank with about \$40 in it
- 36. They do not have property assets
- 37. Sam also has a truck that’s worth about \$1500
- 38. The Smith family does not have insurance assets
- 39. No one is covered by Medicaid

Ohio Application for Benefits

- 40. Sam confirms his income from Big Gas Co. for the past 30 days in the amount of \$1,413
- 37. No one is receiving public assistance in another state
- 38. No one has received Ohio Works First during the last four months
- 39. No one in the household can no longer take part in Ohio Works First because of a third work failure
- 40. All three household members are residents of Ohio
- 41. No one has a visual or hearing impairment
- 42. Becky is not pregnant
- 43. Sam, Becky, and Christie buy and prepare meals together
- 44. They are not homeless
- 45. Christie is not emancipated
- 46. After paying for housing, child or dependent care costs, child support payments, and taxes Sam has not spent all of his monthly income
- 47. There are no migrant or seasonal farm workers in the household

48. No one is a student
 49. No one is barred from getting Food Assistance because he/she lied to get Food assistance in another state
 50. No one is fleeing to avoid prosecution, police custody, or jail after being convicted of a felony
 51. No one is violating a condition of probation or parole
 52. No one is ineligible to participate in Ohio Works First because he/she intentionally violated Ohio Works First rules
 53. No one has ever lied about or misrepresented where they lived in order to receive cash assistance in two or more states at once
 54. Sam pays for heating and air conditioning
 55. Sam did not receive help from HEAP this or last year
 56. No one is on strike
- The Benefit Bank estimates the household could receive up to \$374/mo in Food Assistance benefits.*
57. Sam would like to apply for Food Assistance
 58. He would not like to apply for Ohio Works First
 59. He would not like to apply for Help with Medicare Expenses
 60. He would not like to apply for Aged, Blind, or Disabled Medicaid
 61. They would not like to apply for Refugee Medical/Cash Assistance, CFHS or BCMH
 62. Becky would like to apply for Nutritional Program for Women, Infants, and Children (WIC)
 63. Sam, Becky, and Christie are applying for Food Assistance
 64. They would not like to name an authorized representative
 65. Anytime is a good time for the County Agency to call
 66. No one needs nursing home or in-home care
 67. No one needs a foreign language interpreter or other services
 68. Sam is not currently serving a sentence in a penal institution
 69. Sam, Becky, and Christie are white non-Hispanic/Latino
 70. Sam, Becky, and Christie are most comfortable speaking, reading, and writing English
 71. No one pays for medical support
 72. No one has ever received Cash Assistance, Food Assistance, or Medicaid or some other kind of medical assistance
 73. No one has lost a job within the last sixty days
 74. They agree to the terms and conditions and enter their password
 75. You checked Sam's identification and verified his identity so you enter your password as well
- Great job! Sam and his family are on their way to potentially receiving Food Assistance.*